

# 2021 International Student Handbook



## Contents

<b>Welcome</b> .....	<b>3</b>
<b>Starting your student journey</b> .....	<b>3</b>
Student life workshops – Student Support .....	3
Student Advisers .....	4
<b>Academic support</b> .....	<b>4</b>
English language development .....	5
Writing and submitting assignments.....	5
Library support.....	6
IT and eLearning .....	6
MaPS .....	6
Chinese student transition mentor.....	6
<b>Student wellbeing</b> .....	<b>6</b>
Wellbeing resources .....	7
Diversity, disability and inclusion advisers .....	7
<b>Global experiences</b> .....	<b>7</b>
<b>Internships, placements and careers</b> .....	<b>7</b>
<b>Ways to make new friends</b> .....	<b>8</b>
Clubs and societies .....	8
Campus Events .....	8
Connect with a UQ Mentor .....	8
UQ International arrival lounge.....	8
<b>Connect with the School of Communication and Arts</b> .....	<b>8</b>
Social Media .....	8
<b>Useful information</b> .....	<b>9</b>
<b>Dates</b> .....	<b>9</b>

## Tables

Table 1: Upcoming workshops 2021 .....	3
Table 2: Important dates Semester 2 2021 .....	9

## Welcome

Welcome to the **School of Communication and Arts (SCA) at the University of Queensland (UQ)**. Bringing together a wealth of expertise and creativity across all facets of communication, journalism, writing, literature, art history and the arts – we look forward to being a part of your student journey! You are now a part of our growing cohort of currently more than 680 international students across all programmes in the School. As a community committed to diversity, we strive to ensure an intellectually nurturing, inclusive environment where everyone gets the same opportunity to succeed. We value the important role you fulfil in UQ and recognise that transitioning to student life in Australia can be exciting but also challenging. This handbook compiles the key services/opportunities that are available for you in UQ and beyond. It features a range of resources from free counselling and mental health to academic skill development programmes and more. If you have a question or would like to discuss how we can support you to get the most out of your UQ experience, please ask! In addition to the links, contact information for staff members and the School office is listed below.

We wish you all the very best in your journey!

Professor Bronwyn Lea (Head of School)

Dr Ted Nannicelli (Director of Teaching and Learning)

Ms Zhenzhu Peng (International Student Transition Mentor): [zhenzhu.peng@uqconnect.edu.au](mailto:zhenzhu.peng@uqconnect.edu.au)

## Starting your student journey

Find out everything you need to know about commencing as a UQ Student via our **Starting at UQ** website via, [my.uq.edu.au/staring-at-uq](http://my.uq.edu.au/staring-at-uq)

### Student life workshops – Student Support

Sign-up for free and practical one hour workshops for UQ students run by **Student Support**. You will have opportunities to learn about writing assignments, note taking, referencing, exam preparation, accommodation, wellbeing and much more. In the table below you can see some recommended workshops for international students Click the purple links to enrol. For the full workshop calendar [click here](#).

Table 1: *Upcoming workshops 2021*

Date	Activity
<ul style="list-style-type: none"> <li>Monday 14 June - Saturday 23 July 9:00am - 5:00pm</li> </ul>	<a href="#">Preparing to Start at UQ ( Online Information Sessions)</a>
<ul style="list-style-type: none"> <li>From Mon 28 June - Wed 28 July Repeated Event (20)</li> </ul>	<a href="#">Getting Started - Your First Few Weeks at UQ (Online Session)</a> <b>Getting Started</b> is a <b>compulsory</b> session that includes essential information you need for a smooth transition to university life, including enrolling, navigating the campus, and support services available. It is compulsory for international students.

<ul style="list-style-type: none"> <li>From Fri 9 July - Mon 2 August Repeated Event (7)</li> </ul>	<a href="#">Getting Started – Your First Few Weeks at UQ (St Lucia)</a>
<ul style="list-style-type: none"> <li>From Mon 19 July - Thu 22 July Repeated Event (3)</li> </ul>	<a href="#">On Campus - Safety in Australia (St Lucia)</a> This is a <b>compulsory</b> session.
<ul style="list-style-type: none"> <li>From Wed 21 July - Tue 27 July Repeated Event (2)</li> </ul>	<a href="#">Online - Safety in Australia</a> This is a <b>compulsory</b> session.
<ul style="list-style-type: none"> <li>Thu 22 Jul 2021, 11:00 am - 12:00 pm Physiology Lecture Theatre (63), St Lucia</li> </ul>	<a href="#">There's More to Life Than 2 Minute Noodles</a> Learn how to cook and eat healthy, cheap and simple meals on a student-friendly budget and busy schdeule!
<ul style="list-style-type: none"> <li>Wed 4 Aug 2021, 10:00 am - 11:00 am</li> </ul>	<a href="#">Online - Working While Studying on a Student Visa</a> Planning to work part-time during your study program? Find out what you can and can't do by attending this workshop.

## Student Advisers

UQ's advisers can provide information on migrating your family, transitioning to Brisbane, accommodation, finances, health issues, English language, OSHC and student visas.

**Phone:** (07) 3365 1704

**Email:** [internationalstudent@uq.edu.au](mailto:internationalstudent@uq.edu.au)

**Book an appointment:** <https://studenthub.uq.edu.au/students/appointments/app/topic/19?siteId=1>



## Academic support

At UQ there is a wide variety of academic support on offer, including English language development, using the library, peer learning and digital software sessions to list a few.

## English language development

- **English for Academic Communication (EAC):** is a 4 week, part-time course held every semester. You can choose up to **three** courses (8 hours of classes) each semester. EAC is **free** for UQ international students. Registration is essential via Student Hub to guarantee a place. Places fill out early so get in quick and get the most out of this opportunity, [icte.uq.edu.au/study/uq-pathways-and-support/english-academic-communication/eac-st-lucia](https://icte.uq.edu.au/study/uq-pathways-and-support/english-academic-communication/eac-st-lucia)
- **ICTE English for Academic Communication**  
<https://icte.uq.edu.au/study/english-support-uq-students/english-academic-communication>
- **UQ Academic English (ACE101x) MOOC:** online course offered by UQ Senior Lecturer Dr Peter Croswaite: <https://www.edx.org/course/academic-english?index=product&queryID=2f3b5408195752c4d49277958f12708a&position=1>
- **Opportunities outside UQ:** You can access additional free **English** resources via, <https://www.youenglishcorner.net/brisbane.html> and <https://mooc.com/>

## Writing and submitting assignments

- **Academic Integrity Modules:** All new to UQ students must complete the **compulsory** Academic Integrity Modules . These modules are designed to help you understand your obligations and responsibilities as a UQ student. <https://web.library.uq.edu.au/library-services/it/learnuq-blackboard-help/academic-integrity-modules>
- **Tertiary Writing Program:** The Tertiary Writing Program comprises 3 sessions of 1.5 hours each over consecutive days. It is recommended for all new undergraduate students. Register at: <https://my.uq.edu.au/tertiary-writing-program>
- **Study Skills Workshops:** Offered by Student Services, these workshops cover topics including “reading strategies for university,” “referencing well and avoiding plagiarism,” and “effective listening and note-taking skills.” Register at: <https://my.uq.edu.au/information-and-services/student-support/workshops>
- **Meet a learning adviser:** learning advisers help you develop the learning skills you need for university. Make an appointment via, <https://my.uq.edu.au/contact/student-life/how-learning-adviser-can-help>
- **Writing for International Students (WRIT1001)**  
[https://my.uq.edu.au/programs-courses/course.html?course\\_code=WRIT1001](https://my.uq.edu.au/programs-courses/course.html?course_code=WRIT1001)
- **Fundamentals of Academic Writing (WRIT1005):** is a course currently run in the Semester 2 by the School of Communication and Arts. Find out more via, [https://my.uq.edu.au/programs-courses/course.html?course\\_code=WRIT1005](https://my.uq.edu.au/programs-courses/course.html?course_code=WRIT1005) or email Dr. Beck Wise: [b.wise@uq.edu.au](mailto:b.wise@uq.edu.au).
- **Peer writing support (bring your draft):** free sessions run by Student Services that offer academic writing support and feedback in a friendly environment. Register now via, <http://www.uq.edu.au/student-services/upcoming-workshops>
- **Online writing module:** covers all the essentials about planning, writing, referencing and submitting your assignments. Available via, <https://web.library.uq.edu.au/research-tools-techniques/assignment-essentials/writing-citing-and-submitting-assignments>
- **Improving writing through corpora** is a **free** 8 hour course which aims to provide you with the tools, knowledge and skills to become a ‘language detective’, using special software to improve your academic writing. Find out more via, [https://edge.edx.org/courses/course-v1:UQx+SLATx+2018\\_S2/about](https://edge.edx.org/courses/course-v1:UQx+SLATx+2018_S2/about)

### For postgraduate students

- Academic English & Thesis Writing for International Students ([WRIT6001](#))
- [Workplace Writing and Editing \(WRIT 7035\)](#)
- [Tertiary writing program](#) (as described above; also recommended for postgraduate students)
- Learning advisors aren't multilingual specific but do writing support: <https://my.uq.edu.au/contact/student-life/how-learning-adviser-can-help>

## Library support

- **Meet your librarian:** Angela Hannan is the librarian for the School of Communication and Arts and she supports students with advise about referencing, research related enquiries (including literature reviews) etc. Make an appointment via, <https://web.library.uq.edu.au/profile/2857/angela-hannan>

## IT and eLearning

- **Digital Essentials:** developed with UQ students, these online modules allow you to quickly build your digital skills. As a new UQ student, we recommend starting with UQ systems, digital citizenship, internet essentials, communicate and collaborate online. You can register via, <https://web.library.uq.edu.au/research-tools-techniques/digital-essentials>

## RESOURCES IN THE SCHOOL OF COMMUNICATION AND ARTS

### Student Support Links

**Assessment (including procedures for applying for assessment extensions):**

<https://communication-arts.uq.edu.au/current-students/assessment>

**Internships, Fieldtrips, and Placements:** <https://communication-arts.uq.edu.au/internships-field-trips-and-placements>

### MaPS and Jactech

**The Media and Production Support (MaPS):** team in the School offers a range of training and support services to students to produce digital content including video, audio, and photographs. Find out more via [communication-arts.uq.edu.au/maps](https://communication-arts.uq.edu.au/maps)

**Jactech** loans high quality production equipment to students. Make bookings here:

<https://jactech.com.au/>

### International Student Transition Mentor (SCA)

**Ms. Zhenzhu Peng** is the International Student Transition Mentor in the School of Communication and Arts. She advises international students on academic essay-writing skills in fields taught in the School and assists them in adapting to UQ and life in Brisbane.

**Book an online appointment:** [1914644703@qq.com](mailto:1914644703@qq.com); [zhenzhu.peng@uqconnect.edu.au](mailto:zhenzhu.peng@uqconnect.edu.au)

## Student wellbeing

Taking care of your wellbeing is just as important as your academic studies!

## Wellbeing resources

- **UQ Student Services:** offers a range of opportunities for students to book one-on-one free sessions with a counsellor for mental and emotional wellbeing and support
- **UQU Queer Collective:** offers sexual and gender diversity support and resources. Find out more via, <https://www.facebook.com/uqgc.StLucia> and <https://twitter.com/UQueers>.
- **Student advocacy and support (SAS):** you can access a range of free services including academic, legal and visa advice <https://www.uqu.com.au/supporting-u>
- **External resources:** there are a variety of different resources that you can access in Australia.
  - Headspace <https://headspace.org.au/eheadspace/>
  - Beyond Blue <https://www.beyondblue.org.au/home>
  - Lifeline <https://www.lifeline.org.au/>

## Diversity, disability and inclusion advisers

UQ's diversity, disability and inclusion advisers assist students with a disability, mental health or medical condition, illness, injury or exceptional circumstances.

**Phone:** (07) 3365 1704

**Email:** [inclusion@uq.edu.au](mailto:inclusion@uq.edu.au)

**Book an appointment:** <https://studenthub.uq.edu.au/students/appointments/app/topic/20?siteId=1>

## Global experiences

- **Short term experiences:** over 100 summer or winter short-term opportunities for a variety of different disciplines each year [employability.uq.edu.au/short-term-experiences](http://employability.uq.edu.au/short-term-experiences)
- **Exchange program:** study overseas for 1 Semester or 1 year and gain credit towards your UQ program [https://employability.uq.edu.au/student-exchange](http://employability.uq.edu.au/student-exchange)

## Internships, placements and careers

- **JACPOT:** is a resource for the students of the School of Communication and Arts to assist with finding work, placements, internships and other opportunities. Connect via [https://www.facebook.com/pg/UQjacpot/about/?ref=page\\_internal](https://www.facebook.com/pg/UQjacpot/about/?ref=page_internal)
- **UQ Career Advisers:** for information and support for career planning, job searching, applications and interview preparation you can meet a career adviser and/or attend a workshop [https://support.my.uq.edu.au/app/answers/detail/a\\_id/2056/~how-do-i-make-an-appointment-to-see-a-uq-career-advisor%3F](https://support.my.uq.edu.au/app/answers/detail/a_id/2056/~how-do-i-make-an-appointment-to-see-a-uq-career-advisor%3F)
- **UQ Careers and Employability :** access these resources to start plan your future [https://employability.uq.edu.au/student-exchange](http://employability.uq.edu.au/student-exchange)

## Ways to make new friends

There are plenty of great ways to connect with other students!

### Clubs and societies

- **Journalism and Communication Student Society (JACS):** run by students, JACS meets the professional, academic and social needs of journalism and communication students. Connect via, <https://www.facebook.com/UQJACS>
- **UQ Mates:** is a free social network run by students which lets you find and create communities within UQ based around areas of interest. Whether you are in to culture and travel, adventure and fitness or learning a new language, there will be a group for you! <https://mentoring.app.uq.edu.au/p/p6/about>

### Campus Events

A series of exciting social events are happening all around Campus within the first few weeks of the semester and beyond. Find out what's on via, <https://www.uqu.com.au/entertaining-u>

### Connect with a UQ Mentor

- UQ has a broad range of great mentoring programs to help you make the absolute most of your time at UQ and to stay connected. If you're new to UQ, the **O' to 4 Program** has been specifically designed for all new students to participate in during their first few weeks of university life. The program connects you and a small group (usually around 8 -10) of other new students studying in the same faculty with a student mentor. Mentors will take you on a campus tour, answer questions and recommend orientation events to attend; just to name a few <https://my.uq.edu.au/mentoring>

### UQ International arrival lounge

- Drop into the lounge to take a break from a busy day and connect with other students. This space is open throughout the year so drop in, study, meet friends and unwind. Find out more via, <https://orientation.uq.edu.au/event/international-arrival-lounge>

## Connect with the School of Communication and Arts

### Social Media

<https://www.facebook.com/UQjacpot/>

<https://www.facebook.com/UQCom.Arts/>

[https://twitter.com/uqcom\\_arts?lang=en](https://twitter.com/uqcom_arts?lang=en)

<https://www.facebook.com/watchmaps/>

<https://www.facebook.com/UQJACS>



## Useful information

- **my.UQ:** central website providing advice for Current Students, including searching for frequently asked information or sending specific questions. Available via, [my.uq.edu.au](http://my.uq.edu.au)
- **mySi-net:** use to maintain enrolment; add and drop courses, sign on to classes, access course profiles, maintain personal details, view results, timetables, fees account or print fee invoices [sinet.uq.edu.au](http://sinet.uq.edu.au)
- **Username and password:** students receive an email with a username and password for login to mySi-net and my.UQ. If you need help or forget your password, contact Information Technology Services (ITS) on 3365 6000 or [help@its.uq.edu.au](mailto:help@its.uq.edu.au) is a course currently run in the Semester 2 by the School of Communication and Arts. Find out more via, <https://coo.uq.edu.au/operational-areas/information-technology-services/contact-information-technology-services-division>
- **my.UQ email:** it is important you check your UQ email account regularly as it is the University's official means of communicating with you regarding important matters. Use my.UQ to access your emails, view your calendar and course materials, access UQ Library and see today's important reminder [student.my.uq.edu.au](http://student.my.uq.edu.au)
- **Visa issues:** contact the Visa Officer with any questions regarding your CoE at [uqvisaofficer@uq.edu.au](mailto:uqvisaofficer@uq.edu.au)
- **UQ timetable planner:** plan your schedule; try different course enrolment combinations, select classes, resolve conflicts, and export your timetable via iCal <https://www.uqplanner.app/>. Course enrolment and class sign-on *cannot* be done using this planner, this must be done via [sinet.uq.edu.au](http://sinet.uq.edu.au)
- **Student Centre:** your one-stop shop for all student administration and general enquiries relating to UQ, including academic transcripts, forms and letters [uq.edu.au/student-centre](http://uq.edu.au/student-centre)

## Dates

Table 2: *Important Dates: Semester 2 2021*

Date	Activity
• Fri 23-07-2021	International student enrolment due online
• Mon 26-07-2021	Semester 2 classes commence
• Sun 01-08-2021	<b>CENSUS DATE</b> / final date to cancel without financial penalty
• Fri 06-08-2021	Semester 2 due date for payment of tuition fees Last day for adding or changing courses
• Sat 25-09-2021	Semester 2 classes end before mid-Semester break
• Mon 27-09-2021	Semester 2 mid-Semester break commences
• Thu 30-09-2021	Last date to withdraw from a course. For more information <a href="#">click here</a> .

---

• Tue 05-10-2021	Semester 2 classes recommence after mid-Semester break
• Sat 30-10-2021	Semester 2 classes end
• Mon 01-11-2021	Semester 2 revision period
• Sat 06-11-2021	Semester 2 exam period begins
• Sat 20-11-2021	Semester 2 examination period ends
• Wed 01-12-2021	Semester 2 finalisation of grades

---

#### School of Communication and Arts Contact List

Convenor, Bachelor of Communication program: [Dr Alex Bevan](#)

Convenor, Bachelor of Journalism program: [Associate Professor Levi Obijofor](#)

Convenor of Art History major: [Dr Andrea Bubenik](#)

Convenor of Drama major: [Dr Bernadete Cochrane](#)

Convenor of English major: [Associate Professor Lisa O'Connell](#)

Convenor of English Literature major: [Associate Professor Lisa O'Connell](#)

Convenor of Film and Television major: [Dr Lisa Bode](#)

Covenor of Journalism and Mass Communication (Bachelor of Arts) major: [Dr Skye Doherty](#)

Covenor of Media and Digital Cultures (Bachelor of Arts) major: [Associate Professor Adrian Athique](#)

Convenor of Writing major: [Dr Helen Marshall](#)

Convenor of Professional Writing and Communication major: [Dr Beck Wise](#)

#### General enquiries:

Email: [communication-arts@uq.edu.au](mailto:communication-arts@uq.edu.au)

Phone: (07) 3365 2552

Fax: (07) 3365 2799

**Production credits:** Thanks to Dr Alex Bevan, Ms Olivia Brown, Ms Zhenzhu Peng, Dr Shamaray Pitiyage, and Dr Beck Wise



## Contact details

### School of Communication and Arts

T +61 7 3365 2552

E [communication-arts@uq.edu.au](mailto:communication-arts@uq.edu.au)

W [communication-arts.uq.edu.au](http://communication-arts.uq.edu.au)

CRICOS Provider Number 00025B